

Green Policy **Resident Hotels**

Resident Hotels acknowledges that our business has an impact on the environment and the communities in which we operate. Resident Hotels is committed to minimising negative impacts and seeking every opportunity to drive sustainability within our properties and operations to enhance and improve both the local and global environment.

Resident Hotels is committed to improving and enhancing local residents' quality of life by supporting local community initiatives and creating a sustainable and vibrant environment where people live, work and visit. We are committed to fostering a supportive and inclusive workplace with high standards of conduct and ethical behaviour, both within the business as well as our selected business partners.

Resident Hotels' concept is environmentally sustainable through its procedures and policies. We don't waste resources by replicating or creating under-utilised facilities that are better provided locally and is therefore able to offer economic value to its guests. Resident Hotels is socially sustainable as it encourages guests to use local business, facilities and service providers.

Our green procedures include the following:

Culture & Social responsibility

Resident Hotels promotes equality and fair opportunity for all staff and job applicants. No form of discrimination, intimidation, bullying or harassment is tolerated, and all employees have a duty to comply with our commitment to promote fairness in the workplace, regardless of age, disability, gender, marital status, race, religion and orientation.

As a responsible employer, we take the welfare of our employees (and others working on our behalf) seriously. We offer regular health and safety training, in addition to compulsory online modules to all team members. Additional sessions are organised for voluntary participation, focusing on a variety of wellbeing topics. All colleagues are offered BUPA health insurance as a part of their benefits package, and, along with their families, have access to an Employee Assistance Programme, providing a complete support network that offers expert advice and compassionate guidance 24/7, as well as a smartphone app.

All team members are trained in environmentally friendly initiatives such as switching lights off in rooms not in use and avoiding using water in a wasteful manner.

Energy

Energy saving light bulbs are used throughout the hotel.

All rooms have electronic key operated power switches to reduce energy usage when rooms are unoccupied.

THE RESIDENT

External, corridor and public toilet lights are sensor and timer operated so that electricity is not wasted in low-use hours.

Service management systems are in place to control temperature throughout the hotel.

Waste

Recycling policy - The company maintains that a primary part of its environmental strategy is sustainable waste management and as such recognises its responsibility to recycle materials wherever possible, paper will be from sustainable managed forests where possible if not possible we will use recycled paper.

Disposal of waste - We will minimise waste, especially hazardous waste, and whenever possible recycle materials. We will dispose of all waste through safe and responsible methods.

A quarter levy is paid through our waste disposal company for waste recycling, as we are unable to accommodate on site recycling facilities.

Departments will use responsible means, including assistance from local authorities and other agencies to minimise pollution

Disposal of waste, including litter will be efficient and environmentally acceptable.

Recycling on site:

- Departments will commit themselves to the use of recycled or part recycled products wherever economically feasible
- Segregation of waste for such items as paper, plastic, batteries, bottles and cans demonstrates, in a very visible manner to guests and other users within the hotel that care is being taken on the use of our planet's resources.

Water

Guests are encouraged to participate in our green policies by re-using their towels, if they wish to do so, having sheets changed less often, and to not use water in a wasteful manner.

Our hot water boilers, cylinders and pumps operate only on demand and are therefore extremely efficient.

Measures will be taken to ensure water quality and minimise wastage and leakage.

Procurement

All our suppliers must comply with reasonable environmental, social and ethical standards. Such standards include taking account of impact on the local community, compliance with anti-slavery regulations, risks and implications on society and the environment, sustainable and ethical trading and compliance with all local, national and where applicable international law.

We will work with our suppliers to ensure they recognise and reduce the environmental impact of their products and transportation. Resident Hotels will take into account environmental factors in purchasing

Wherever possible use recycled paper (displaying the recycled logo) and locally grown food locally sourced.

Materials, including local or recycled materials where this is economically viable and minimal amounts of chemical cleaning agents to ensure good health and maintaining the ecosystem.

We offer Fairtrade tea and coffee in all mini-kitchens.

Our delivery requirements are half of those of a traditional hotel, and orders are consolidated, where possible, to reduce transportation costs.

Travel

Resident Hotels will encourage guests to discover the surrounding area by public transport, bicycle or on foot. Full information on public transport, walking maps and cycle routes will be supplied to all departments for circulation.

Long term policy parking will not be provided at Resident Hotels where possible, to encourage public transport.

Nature

Resident Hotels will be supportive of the formation of nature reserves, national or locally for public recreation. Resident Hotels will wherever practically support these parks, and other specially designated areas to provide both wildlife habitats and green areas for family recreation.

Hotel grounds for a "wild garden" where diverse plants or weeds specific for a particular species of wildlife could be grown long term and green roofs have been implemented where possible.

Where possible, environmentally friendly cleaning products are used.

Environmental education

Resident Hotels will consider making specific provision for environmental education at suitable hotels or training facilities within the local area.

Environmental education material leaflets and posters discussions.

Aims and goals:

The company will set environmental targets and goals designed to improve our environmental performance.

Departments will periodically review their use of energy. Attempts will be made to use as little energy as possible.

Resident Hotels will seek to use renewable energy where possible and will encourage projects to this end. Acid rain and climate change are direct products of fossil energy use.

Ensure all appliances are A+/AAA rated

To become B-Corp certified by 2025

Investigate water recovery and reuse

Aim for zero waste to landfill by 2023

Climate change risk assessment and Carbon Management Policy and Plan to be implemented

Implement a guest opt out of housekeeping with More : trees and Resident will plant a tree.